



Booking and cancellation Terms and Conditions

Bookings:

- A deposit of 50% of total trip amount is required to secure booking for agreed date.
- Exclusive and premium departures – a R20 000 holding deposit is required to reserve slot, thereafter 50% of total trip is due 6 weeks after slot reservation.
- Balance of payment, including any extras and transfers, is due 45 days prior to departure of the trip.
- Should balance of payment not be received within 45 days of departure, we reserve the right to re-sell the slot date without a refund of deposit.

Cancellations:

Should a guest cancel:

- More than 180 days prior to departure, a fee of 15% of the deposit paid will be levied.
- From 45 to 180 days prior to departure, a fee of 50% of the deposit paid will be levied.
- From 10 to 45 days prior to departure, a fee of 50% of total amount will be levied.
- For cancellations <10 days prior to departure, a fee of 100% of the total amount will be levied.
- It is required that guests take out appropriate travel insurance that covers part or full cancellation due to unforeseen circumstances and/or health related issues.

Should WCA cancel:

While Wild Child Africa will endeavour to coordinate all trips as planned, we reserve the right at any time to alter or cancel a tour or itinerary affected by unforeseen circumstances such as war, flight delays/cancellations, political matters, strikes, riots, weather, religious matters or Vis Major.

In such cases, no liability shall fall on WCA. However, in such cases, if the trip is cancelled within 7 days of the planned departure, WCA will retain 50% of the total amount paid and will credit you the remaining 50% for a future booking. If a trip is cancelled more than 7 days before the planned departure, 25% of the total amount paid will be retained by WCA and the remaining 75% will be credited to you for a future trip. It is required that guests take out appropriate travel insurance that covers part or full cancellation.